



Ashley Grange Nursing Home Ltd is a family-run business which provides nursing care, residential care and respite opportunities to 55 adults. The family, Mr and Mrs Ashley and Mr and Mrs De La Haye have been operating care homes since 1981. Ashley Grange Nursing Home was opened in 1984 with the aim of supporting adults with long-term conditions such as mental health issues, physical disabilities, sensory impairments or dementia. Isabel De La Haye spoke to us about the home and their approach to care.

Our focus is on accommodating the needs of any person who enters our home and to help maintain or enhance their quality of life. Our residents are typically elderly; however, we do also welcome younger adults and those with learning disabilities. We focus on providing high quality care whilst also concerning ourselves with the individual preferences of a person in our care. These considerations are a huge part of what we do as we strive to feel like a home and not an institution. We welcome the families and friends of our Residents and our home has a real community feel.

On the whole, we find that the vast majority of our residents come through us via recommendations and we have been honoured to have second generations of families come to be cared for in our home. This sense of continuity is something that we pride ourselves on and a number of our staff members have been with us for a very long time.

We focus a lot on the training that we give our staff making sure that there is a consistent level of care across the board. We offer training on an on-going basis to support this and have found that our staff enjoy the training that we provide. We often under-

take additional training as a means of continuing their professional development.

Historically, nursing home admission meant an unlikely exit but there has been a large move recently, particularly in our local area, to help get people home again. We have been utilised as a means to help get people back on their feet with previous residents calling prior to operations asking if they can come 'home' for a bit of Rest and Recreation before returning to their own home. Our biggest success is that we keep listening and keep evolving. It is something that we have always done and something that we will always continue to do. We always challenge ourselves by asking whether our standards of care would be good enough for our own loved ones and we make sure that this is always the case.

Company: Ashley Grange Nursing Home Ltd
Name: Isabel De La Haye
Web Address: <http://www.ashleygrange.co.uk>
Address: Ashley Grange Nursing Home Ltd, Lode Hill, Downton, Salisbury, Wiltshire, SP5 3PP
Telephone: 01725 512811

